



BRAZOS STAR CREDIT UNION

ESTD 1961

The brighter place to bank.

701 Harvey Rd
College Station, Texas
Phone: 979.846.7456
Fax: 979.846.6866
www.brazosstarcu.com

FALL ISSUE—OCTOBER 2020 Holiday Closures

Monday, October 12
Columbus Day

Wednesday, November 11
Veteran's Day

Thursday, November 26
Thanksgiving Day

Friday, November 27
Staff Appreciation

Friday, December 25
Christmas Day

Friday, January 1, 2021
New Years Day

Honoring America's Heroes

**Veterans, Police, Firefighters and First Responders:
Thank you for your service and your daily sacrifice**

Receive up to 2.00% APR off your qualifying loan rate on any new or used vehicle loan purchase for a limited time. This opportunity is now available for both current members and new members of our community.

Some conditions apply on this special promotion. Loan purchases for vehicles valued at \$35,000.00 or more for terms not to exceed 72 months. 60 day deferral is now available to qualified borrowers.*

This is a limited time offer. Act fast!

*Not all borrowers may receive the lowest rate. Credit score, employment and other factors are used to determine credit worthiness and interest rate.



Credit Card Payment Update

Brazos Star CU has changed Credit Card providers. Please note that if you have an automatic payment set up, the information needs to be updated. Make sure your new card account number is listed as well as the new payment address. Set up your account at www.EZCardinfo.com

The new payment address is:

P.O. Box 4521

Carol Stream, IL 60197-4521

Shop with the Drop!

We're dropping the rates!
Special holiday Visa Credit Card rate of **3.99% APR*** for purchases made in November and December!

This year, we're dropping your rate on purchases you make with your Brazos Star Credit Union Visa® card in November and December! Now you can shop till you drop in person, online or by mail and save money on interest at the same time! Visit www.brazosstarcu.com to apply online!

*APR = Annual Percentage Rate.

Offer good on all card purchases made from November 1, 2020 – December 31, 2020. The promotional rate remains in effect for qualified transactions until July 1, 2021. Standard rate will apply after July 1, 2021. Delinquent and over the limit accounts not eligible for this promotion.

MEMBER NCUA

New Cardholder Benefits coming your way!

Postmates, is an on-demand food delivery service and Visa and Postmates will provide an exclusive set of benefits for cardholders. The new **Postmates** benefit is currently scheduled to be live effective January 1, 2021.

Our VISA Credit Cards will offer a new benefit from **NortonLifeLock Inc.**, This cardholder service will provide an identity theft product free of charge. The new **NortonLifeLock** benefit is scheduled to be live effective February 1, 2021. There will be more information to come on these exciting new benefits. Don't have a credit card? Apply online today!

Effective February 1, 2021 your Brazos Star VISA Credit Card will no longer provide the Auto Rental Collision Damage Waiver (ARCDW) service benefits. All other card benefits will remain in place. To download descriptions of your card benefits, please visit <https://usa.visa.com/support/consumer/card-benefits.html>, or follow the link from our website at www.brazosstarcu.com or call cardholder customer support at 1-800-599-7889 to request a copy by mail.

Complaint Notice:

This credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If you have a dispute with Brazos Star Credit Union you should contact the credit union. If the dispute is not resolved to your satisfaction, you may file a complaint against the credit union by contacting the Texas Credit Union Department through one of the means indicated below.

Mail: Texas Credit Union Department
E-mail: complaints@tud.texas.gov

914 E Anderson Ln, Austin, TX 78752-1699
Website: www.tud.texas.gov

Phone (512) 837-9236
Fax (512) 832-0278