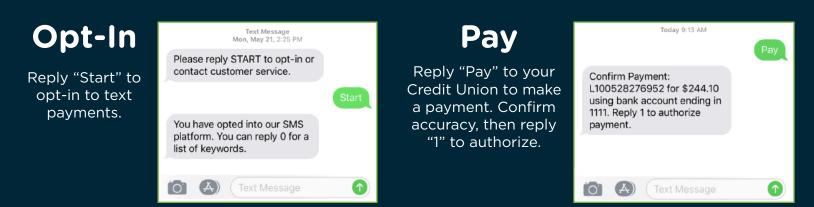
## Pay By Text

## Make loan payments and chat directly with support representatives via Text Pay (SMS).

- Pay immediately from anywhere and at any time
- Make payments using both cards and bank accounts
- Choose from English or Spanish language preferences
- Opt-in or opt-out of receiving texts
- Engage in member support text chat sessions

## **Getting Started:** After signing up for SMS services, making a payment is quick and easy!



## You'll receive a confirmation message when the transaction is successful.

Access	Chat	Need	•
<b>Menu</b> Access our messaging prompt menu by texting "O".	Respond with your message to begin the chat session or reply EXIT at anytime to end the chat.	Help?	Reply: EXIT to exit a current payment or chat session START to subscribe to text
	Hello, this is Chris. How can I help you today? I have a question about my payment.	Text "Chat" to begin communicating with a live support representative.	services STOP to unsubscribe from text services PAY to start a payment session LANG to set a preferred supported language CHAT to message a customer service
	Sure, what is your account number?		representative