



# BRAZOS STAR CREDIT UNION

— ESTD 1961 —

## Lost or Stolen VISA® Debit Card?

If you believe that your debit card was lost or stolen, please let us know as soon as possible.

During normal business hours (M-F 8:30 a.m. – 4:30 p.m.) you can call us at **979-846-7456**.

You will be able to reorder a new VISA Debit card once your original card has been cancelled.

Please contact us so that we can take the necessary steps to protect you.

If you believe your Debit card is lost or stolen, please contact the credit union during normal business hours.

**After hours call Card Services at 1-800-610-2696**

Once you have notified the credit union that your card was lost or stolen, we will ensure the card has been cancelled and you can obtain an Immediate Issue Debit Card at the Credit Union during regular office hours.

**Debit Card Activation: 866-985-2273**

**To Change your Personal Identification Number (PIN): 866-985-2273**

## Lost or Stolen VISA® Credit Card?

**24/7 Customer Service:** 800.442.4757

**Emergency Assistance:** 800.VISA.911 (800.847.2911)

**International Assistance:** call collect + 1.410.581.9994

**Online:** [www.EZCardinfo.com](http://www.EZCardinfo.com) (this website allows you to securely view recent transaction history, current and past statements, and payment history, and if you have enrolled in reward points you can see your accumulated point information).

**Rewards!** Enroll in Score Card Rewards via [www.EZCardinfo.com](http://www.EZCardinfo.com) Use your usage points to purchase gifts, travel and more. Now featuring Erase to Pay and Gift Card Purchases.